

Corporate Bill Payments User Manual
Oracle Banking Digital Experience
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Corporate Bill Payments User Manual

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure. If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Patchset Release 21.1.2.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
✓	Pre integrated Host interface available.
×	Pre integrated Host interface not available.

Sr No	Transaction / Function Name	Third Party	Oracle FLEXCUBE Core Banking 11.10.0.0.0	Oracle FLEXCUBE Universal Banking 14.5.0.0.0
1	Pay Bills	✓	×	×
2	Add Biller*	✓	×	×
3	Manage Billers*	✓	×	×
4	Quick Bill Pay	✓	×	×
5	Quick Recharge	✓	×	×
6	Payment History	✓	×	×

* The end to end connectivity for offline and online customer validation during "Add Biller" and related admin maintenances during "Create Biller" transactions are not part of the OBDX out of the box product offering.

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3. Electronic Bill Presentment And Payment

Electronic bill presentment and payment (EBPP) is a process that enables the billers to create, and present the bills / invoices online to their customers including corporates. This feature also enables the customers/ users to pay the bills online. The EBPP services are widely used in many areas like utility bill payment, fund transfer through net banking against various purchases of utility products and services by the users, payment to service providers, mobile/ DTH bill payment etc.

The main advantage of electronic bill presentment and payment is that users can pay their bills anytime quickly and conveniently, which saves lots of time and paper work.

[Home](#)

4. Bills

The Bill payment feature enables the corporate users to pay their utility bills online. Through this feature, corporate users are able to pay their bills quickly, securely and at their own convenience.

Billers are maintained in OBDX either manually using Biller Maintenance functionality or through a bulk file upload. All the registered billers (of all types) and bills are displayed on the screen. The billers can be of 'Presentment', 'Payment', 'Presentment and Payment' and 'Recharge' type.

The user either can pay the bills instantly or can schedule it to a later date. The user also has an option to enter the payment amount, select the payment frequency and the source account from which payment can be made.

The online banking application enables users to register and maintain the billers towards whom utility payments are to be made frequently or on a regular basis.

Note: Send to Modify functionality is now supported for this transaction.

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Transaction working window is maintained
- Billers are maintained
- Transaction limits are assigned to the user to perform the transaction

Features supported in application

- Bill Payment

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Bills

4.1 Bills - Summary

Corporate users can initiate bill payments towards billers they have already added/ registered. All billers that are previously registered are listed for selection. Once the user selects a biller, the details of that biller are populated on the screen for the user to verify. The user can proceed to initiate the bill payment transaction by specifying details such as the amount to be paid, the account from which the funds are to be transferred, and the bill date and bill number.




Bills

The screenshot displays the 'Bills' section of the Futura Bank mobile application. At the top, there's a navigation bar with 'futura bank' logo, a search bar, and user information: 'Welcome, Joe mak' and 'Last login 26 Aug 03:32 PM'. Below the navigation, the 'Bills' section has a search bar and an 'Add Biller' button. The main content area is divided into three sections: 'Bill Presented', 'Recharge Bill Payment', and 'Direct Bill Payment'. Each section contains a list of bills with checkboxes for selection, a 'Pay' button, and a 'Pay All' button. The 'Bill Presented' section lists bills from Nanha lal, Shamu, Chinna lal, Sundar lal, Nareshwara, and Keshya. The 'Recharge Bill Payment' section shows a BSNL bill for Raj kumar sinha. The 'Direct Bill Payment' section shows bills for Power 10001 and Abdul gayab gani. A sidebar on the right features a 'Pay bills... hassle-free' message with an illustration of a person paying a bill. The footer contains copyright information: 'Copyright © 2006, 2020, Oracle and/or its affiliates. All rights reserved. [Security|Information|Terms and Conditions]'.

Field Description

Field Name	Description
Select All	Click on checkbox to select all the presented bills at once.
Pay All	Click to initiate multiple bill payments of all the selected presented bills at once.
Biller Icon	The image associated with the biller.

Field Name	Description
Biller Name	Name of the biller as maintained in the administrator biller maintenance.
Biller Labels	Biller labels maintained for which user has entered the data are displayed.
Amount	The bill amount.
Due Date	The due date of bills to be paid. If the bill due date is crossed, the 'Past Date' label is displayed. The label 'Auto Pay' is displayed against those billers for which the user has set the instructions to pay the bill on a particular date.

1. If you select single bill for payment,
 - a. Click **Pay** against the biller for which you want to pay the bills. The **Pay Bills** screen appears.
OR
Click  against a specific biller and then click **Manage Biller** to manage the billers. The **Manage Billers** screen appears.
OR
Click  against a specific biller and then click **Delete Biller** to delete the billers.
OR
Click **Add Biller** to add a new biller. The **Add Biller** screen appears.
OR
Click  icon to search for specific biller.
2. If you select multiple or all presented bills,
 - b. Select **Select All** checkbox to select all presented bill at once.
OR
Select checkboxes provided against each presented bill for initiating multiple bill payments.
 - c. Click **Pay All** to initiate multiple bill payments of all the selected presented bills at once.
3. The system displays the summary of all the selected bills along with an option to specify payment details.

4.2 Pay Presented Bills

Presentment type of billers presents the bill or invoice to the customer/ corporate user online before paying the bill. Bill payment feature enables users to pay their utility bills online. Through this feature, users are able to pay their bills immediately/ same business date or at some future date. The future date should be before the bill due date. The users can pay their bills from their current and savings account. The payment methods available for each biller is maintained as part of biller maintenance by bank administrator. The user can also partly pay or excess pay their bills (if allowed by biller, as maintained by bank administrator). User can choose specific bill, multiple bills or all presented bills, and initiate the payment at once.

Pay Presented Bills

The screenshot displays the 'Pay Bill' interface for a biller named 'TravelElev'. The bill details include:

- Biller Name:** TravelVista
- Location:** Mumbai
- Customer Name:** des
- Category:** Electricity
- Subcategory:** Electricity Sub
- ID:** 3243243
- Biller Nickname:** TravelElev
- Payment Type:** Credit Cards
- Pay From:** 624700****0001 - Rahul
- Expiry Date:** 01 / 2021
- Bill Due Date:** 12 Aug 2021
- Payment Amount:** GBP104.50

The interface also features a 'Pay' section with radio buttons for 'Now' (selected) and 'Later'. An 'Attachments' section allows users to upload files, with a note that the file size should not exceed 15MB and supported formats include JPEG, PNG, DOC, PDF, TXT, and ZIP. A 'Set Auto Pay' button is visible in the right-hand panel.

keshav prasad morya

<small>Billier Name</small>	<small>Location</small>	<small>Customer Name</small>
Laudding firm	Dubai	kesu prasad

Category
Utilities

Subcategory
Power

Customer Number
232322

Billier Nickname
keshav prasad morya

Payment Type
Credit Cards

Pay From
624700*****0001 - Rahul ▾

Expiry Date
01 ▾ 2021 ▾

Bill Due Date
12 Aug 2021

Payment Amount
GBP200.00

[View Limits](#)

Pay
 Now Later

Attachments

Drop files here or click here to Add Files

File size should not be more than 15MB

Supported Files : JPEG, PNG, DOC, PDF, TXT, ZIP


[Back](#)

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Field Description

Field Name	Description
Billier Name	Name of the biller as maintained in the administrator biller maintenance.
Category	The category of the biller to be added.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.

Field Name	Description
Location	Operational area of the biller as maintained in the administrator biller maintenance.
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which payment of bill is to be done.
Balance	Net balance in the selected account.
Bill Due Date	The date on which the bill is payable.
Payment Amount	<p>The amount that is to be paid by the user.</p> <p>In the administrator biller maintenance screen if:</p> <ul style="list-style-type: none"> • Part payment flag is 'Yes': User can change the bill amount to any amount less than the initial bill amount shown. Bill amount cannot be zero. • Excess payment flag is 'Yes': User can change the bill amount to any amount more than the initial bill amount as displayed on the screen. • Part payment and Excess payment flags are set as "No": The bill amount will not be editable. • Late Payment flag is 'Yes': User is allowed to pay the bill after the due date. However even when Late payment flag is Yes, the editing of the bill amount is as per above conditions.
Pay	<p>The facility to specify when the bill payment will be processed.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Scheduled Date	<p>Future date on which the bill payment will be processed.</p> <p>This field appears if you select the option Later from the Pay list.</p>

Field Name	Description
Attachments	<p>Drag and drop or click  icon to browse and attach a document against one bill payment record.</p> <hr/> <p>Note:</p> <p>1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file.</p> <p>2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC.</p> <p>3) The maximum allowed file size will be 15 MB.</p>

To pay a bill:

1. Select **Select All** checkbox to select all presented bill at once.
OR
Select checkboxes provided against each presented bill for initiating multiple bill payments.
2. Click **Pay All** to initiate multiple bill payments of all the selected presented bills at once. If you select multiple or all presented bills.
3. The system displays the summary of all the selected bills along with an option to specify payment details.

Note: For 'Auto Pay' billers, a warning message that auto pay option is set for the biller appears, if the user clicks the **Pay** button.

4. From the **Pay From** list, select the source account to be debited.

Note: Click  icon to default the selected account for all the bill payment records.

5. In the **Payment Amount** field, enter the payable amount.
OR
Click the **View Limits** link to check the transfer limit.
From the **Channel** list, select the appropriate channel to view its limits. The utilized amount and the available limit appears.

View Limits

My Limits

Channel ⓘ
Internet

Available Limits

	Amount	£5.00 to £10,000.00
	Count	150

ⓘ Note - Above limits are derived based on your per transaction initiation limits, total available cumulative limit for the current channel, payee cooling period and payee limits set up by you if any for initiating current transaction. You may have limits available for initiating this transaction from other channel, to know more details access - View Limits

Ok

Field Description

Field Name	Description
Channel	Channel for which you the user wants to view the limits. This will be defaulted to the user logged in channel
Available Limits	
Amount	An amount range between the transactions can be initiated.

6. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the date on which you want to process the bill, from the **Scheduled Date** field.

Note: Click icon to default the selected date for all the bill payment records.

7. Drag and drop or click icon to browse and attach zip file against one bill payment record.

Note: Click icon to remove the attached zip file from the bill payment record.

8. Click icon against the next bill to enter the payment details for specific bill.
 - b. Enter the details.
 - c. Click **Save** to save the payment details of selected biller.
9. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'
OR
Click **Back** to navigate back to the previous screen.

10. The **Pay Bills - Review** screen appears. Verify the details, and click **Confirm**.

OR

Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.

OR

Click **Back** to navigate to the previous screen.

11. The success message appears along with the reference number, status and payment details.

Click **Pay Another Bill** to pay another bills.

OR

Click **Home**, to navigate to the dashboard.

OR

Click **Add Biller** to add the billers.

4.3 Pay Bills - Payment Type

Payment type of billers there is no bill presented online (there may be an offline bill presentation) and hence biller allows the users to pay their bills anytime using their current and savings account that is credited to the billers account. The corporate users can pay their bills immediately/ same business date or can schedule the payment. The users can set up a recurring payment by selecting payment amount and payment frequency. This option allows the user to manually enter the payment amount.

Pay Bills - Payment Type

The screenshot displays the 'Pay Bill' page on the Futura Bank website. The page is titled 'Pay Bill' and shows the following details:

- Bill Name:** keshav prasad morya
- Bill Details:**
 - Bill Name:** Laudding firm
 - Category:** Utilities
 - Subcategory:** Power
 - Location:** Dubai
 - ID:** 3243243
 - Customer Name:** kesu prasad
 - Bill Nickname:** keshav prasad morya
- Note:** This biller accepts payment via Credit Cards and Account
- Payment Type:** Credit Cards (selected), Account
- Pay From:** 624700*****0001
- Expiry Date:** 01 / 2025
- Bill Due Date:** 31 Mar 2022
- Payment Amount:** AED 1,200.00
- Pay:** Now (selected), Later
- Attachments:** Drop files here or click here to Add Files. File size should not be more than 15MB. Supported Files: JPEG, PNG, DOC, PDF, TXT, ZIP.

On the right side, there is a 'Bill Payments' informational box with the following text:

Bill Payments

Make your bills payments & pre-paid recharges hassle free with Futura Bank's Bill Payment Service. Using this service you can register to receive bills and pay them online in a few clicks. View all your bills in one place and plan their payments. You can even pay billers who present paper bills.

You can set up auto payments and be free from the worry of paying bills late. With auto payment your bills get paid automatically before the due date.

And there's more...!


You can receive alerts whenever a bill is presented or close to a due date. Get total control of your bill payments With Futura Bank's Bill Payment service.

[Set Auto Pay](#)

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Field Description

Field Name	Description
Bill Name	Name of the biller as maintained in the administrator biller maintenance.
Category	The category of the biller to be added.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.
Location	Location of the biller as maintained in the administrator biller maintenance.
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which payment of bill is to be done.
Balance	Net balance in the selected account.
Bill Due Date	The date on which the bill is payable.
Payment Amount	The amount that is to be paid by the user.
Pay	The facility to specify when the bill payment will be processed. The options are: <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Pay Later - One Time	Bill payment to be processed on a user specified future date. This field appears if you select the option Later in the Pay field.
Scheduled Date	Future date on which the bill payment will be processed. This field appears if you select the option One Time in the Later field.


Field Name	Description
Pay Later - Recurring	<p>Bill payment to be processed on user specified future date and at a set frequency.</p> <p>This field does not appear if there is already a scheduled pay set up for the biller.</p> <p>This field appears if you select the option Later in the Pay field.</p>
Start Date - End Date	<p>The user can select future start date and end date.</p> <p>This field appears if you select the option Recurring in the Later field.</p>
Select Frequency	<p>The user can set up the frequency for future bill payments.</p> <p>The user can select Start Date, End Date and frequency of payments.</p> <p>The frequency can be:</p> <ul style="list-style-type: none"> • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Semi-Annually • Yearly <p>This field appears if you select the option Recurring in the Later field.</p>
Attachments	<p>Drag and drop or click  icon to browse and attach a document against one bill payment record.</p> <hr/> <p>Note:</p> <ol style="list-style-type: none"> 1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file. 2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC. 3) The maximum allowed file size will be 15 MB. <hr/>


To pay a bill:

1. Click **Pay** against the biller for which you want to pay the bills. The **Pay Bills** screen appears.

Note: For 'Auto Pay' billers, a warning message that auto pay option is set for the biller appears, if the user clicks the **Pay** button.

2. From the **Pay From** list, select the source account to be debited.
OR
Click the **View Limits** link to check the transfer limit.

3. In the **Payment Amount** field, enter the payable amount.
4. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the scheduled date to be **One Time** or **Recurring**.
If you select **One Time** option, select the Scheduled date of bill processing.
If you select **Recurring** option, select the start date, end date and frequency of recurring.
5. Drag and drop or click  icon to browse and attach zip file against one bill payment record.

Note: Click  icon to remove the attached zip file from the bill payment record.

6. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
OR
Click **Back** to navigate back to the previous screen.
7. The **Pay Bills - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
8. The success message appears along with the reference number, status and payment details.
Click **Pay Another Bill** to pay another bills.
OR
Click **Home**, to navigate to the dashboard.
OR
Click **Add Biller** to add the billers.

4.4 **Pay Bills - Presentment and Payment Type**

A Presentment and Payment type of biller has features similar to both Presentment as well as Payment type of billers. The bills/ invoice can be presented to the corporate users for bill payment or bills can be paid by the users without the invoice. In the system when the biller presents a bill he will appear in the presentment section of the Bills screen and when there is no bill presented he will appear in the Payment section of the screen. This way user can be the biller when there is a bill presented or even otherwise when there is no bill presented.

The user has can pay the bills immediately or can schedule the payment. The users can set up a recurring payment or auto payment. Both auto pay and recurring pay (scheduled payment) cannot be active at the same time.

Pay Bills - Payment and Presentment Type

Maker | ATM/Branch | English

futura bank Search ...
Welcome, Joe mak
Last login 26 Aug 03:32 PM

Pay Bill

Neil Cruise

Bill Name
Terbik di sharjah

Category
Telecommunication

Subcategory
Etisalat

Location
Kuwait

Invoice id
NELCR

Customer Name
Neil Cruise

Bill Nickname
Neil Cruise

Note: This biller accepts payment via Credit Cards, Debit Cards, Account

Payment Type

Credit Cards

Debit Cards

Account

Pay From
624700*****0001

Expiry Date
01 / 2023

Payment Amount
AED1,200.00
[View Limits](#)

Pay
 Now Later

Attachments

Drop files here or click here to Add Files

File size should not be more than 15MB

Supported Files : JPEG, PNG, DOC, PDF, TXT, ZIP.

Submit
Cancel
Back

Bill Payments

Make your bills payments & pre-paid recharges hassle free with Futura Bank's Bill Payment Service. Using this service you can register to receive bills and pay them online in a few clicks. View all your bills in one place and plan their payments. You can even pay billers who present paper bills.

You can set up auto payments and be free from the worry of paying bills late. With auto payment your bills get paid automatically before the due date.

And there's more...!

You can receive alerts whenever a bill is presented or close to a due date. Get total control of your bill payments With Futura Bank's Bill Payment service.

Set Auto Pay


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Field Description

Field Name	Description
Bill Name	Name of the biller as maintained in the administrator biller maintenance.

Field Name	Description
Category	The category of the biller to be added.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.
Location	Operational area of the biller of the biller as maintained in the administrator biller maintenance.
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which payment of bill is to be done.
Balance	Net balance in the selected account.
Bill Due Date	The date on which the bill is payable. This field appears if bills are presented.
Payment Amount	The amount that is to be paid by the user. In the administrator biller maintenance screen if: <ul style="list-style-type: none"> • Part payment flag is 'Yes': User can change the bill amount to any amount less than the initial bill amount shown. Bill amount cannot be zero. • Excess payment flag is 'Yes': User can change the bill amount to any amount more than the initial bill amount as displayed on the screen. • Part payment and Excess payment flags are set as "No": The bill amount will not be editable. • Late Payment flag is 'Yes': User is allowed to pay the bill after the due date. However even when Late payment flag is Yes, the editing of the bill amount is as per above conditions.

Field Name	Description
Pay	<p>The facility to specify when the bill payment will be processed.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Pay Later - One Time	<p>Bill payment to be processed on a user specified future date.</p> <p>This field appears if you select the option Later in the Pay field.</p>
Scheduled Date	<p>Future date on which the bill payment will be processed.</p> <p>This field appears if you select the option One Time in the Later field.</p>
<p>Following fields appear if the biller does not present bills.</p>	
Pay Later - Recurring	<p>Bill payment to be processed on user specified future date and at a set frequency.</p> <p>This field does not appear if there is already a scheduled pay set up for the biller.</p> <p>This field appears if you select the option Later in the Pay field.</p>
Start Date - End Date	<p>The user can select future start date and end date.</p> <p>This field appears if you select the option Recurring in the Later field.</p>
Select Frequency	<p>The user can set up the frequency for future bill payments.</p> <p>The user can select Start Date, End Date and frequency of payments.</p> <p>The frequency can be:</p> <ul style="list-style-type: none"> • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Semi-Annually • Yearly <p>This field appears if you select the option Recurring in the Later field.</p>

Field Name	Description
Attachments	Drag and drop or click  icon to browse and attach a document against one bill payment record.


Note:

- 1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file.
 - 2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC.
 - 3) The maximum allowed file size will be 15 MB.
-

To pay a bill:

1. Click **Pay** against the biller for which you want to pay the bills. The **Pay Bills** screen appears.

Note: For '**Auto Pay**' billers, a warning message that auto pay option is set for the biller appears, if the user clicks the **Pay** button.

2. From the **Pay From** list, select the source account to be debited.
OR
Click the **View Limits** link to check the transfer limit.
3. In the **Payment Amount** field, enter the payable amount.
4. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If the bills are presented:
 - i. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the date on which you want to process the bill, from the **Scheduled Date** field.
 - b. If the bills are not presented:
 - i. If you select the option **Later**, select the scheduled date to be **One Time** or **Recurring**.
If you select **One Time** option, select the Scheduled date of bill processing.
If you select **Recurring** option, select the start date, end date and frequency of recurring.
5. Drag and drop or click  icon to browse and attach zip file against one bill payment record.

Note: Click  icon to remove the attached zip file from the bill payment record.

6. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
OR
Click **Back** to navigate back to the previous screen.
7. The **Pay Bills - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.

8. The success message appears along with the reference number, status and payment details.
Click [Pay Another Bill](#) to pay another bills.
OR
Click [Home](#), to navigate to the dashboard.
OR
Click [Add Biller](#) to add the billers.

4.5 Recharge Type

Recharge type biller allows corporate users to do “Recharge” their prepaid services like Mobile, DTH or Internet. The user can re-charge by selecting a “plan” offered by the biller or top –up/ add money to an existing plan.

Pay Bills - Recharge Type

Maker ATM/Branch English

futura bank Search ...

Welcome, Joe mak
Last login 26 Aug 05:52 PM

Pay Bill

Raj kumar sinha

Billers Name
BSNL Telecom

Category
BSNL

Subcategory
Prepaid

Location
lonawala

ID
A2545454354

Customer Name
Ranjio John

Billers Nickname
Raj kumar sinha

Note: This biller accepts payment via Credit Cards and Account

Payment Type
 Credit Cards Account

Pay From
624700*****0001 - R...

Expiry Date
01 2025

Select Plan
Vodafone Postpaid COMBO 3G 399 Plan ...

Recharge Amount
INR399.00
[View Limits](#)

Pay
 Now Later

Attachments

Drop files here or click here to Add Files

File size should not be more than 15MB
Supported Files : JPEG, PNG, DOC, PDF, TXT, ZIP.

[Back](#)

Bill Payments

Make your bills payments & pre-paid recharges hassle free with Futura Bank's Bill Payment Service. Using this service you can register to receive bills and pay them online in a few clicks. View all your bills in one place and plan their payments. You can even pay billers who present paper bills.

You can set up auto payments and be free from the worry of paying bills late. With auto payment your bills get paid automatically before the due date.


And there's more...!

You can receive alerts whenever a bill is presented or close to a due date. Get total control of your bill payments With Futura Bank's Bill Payment service.

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
Field Description


Field Name	Description
Billor Name	Name of the biller as maintained in the administrator biller maintenance.
Category	The category of the biller to be added.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.
Location	Operational area of the biller of the biller as maintained in the administrator biller maintenance.
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which payment of bill is to be done.
Balance	Net balance in the selected account.
Select Plan	The option to select a recharge plan.
Recharge Amount	The amount is populated, depending on the type of plan selected by the user from the Select Plan list. Alternatively, user can also manually enter the amount he wants to top-up/add to his existing pre-paid plan.
Pay	The facility to specify when the bill payment will be processed. The options are: <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Pay Later - One Time	Bill payment to be processed on a user specified future date. This field appears if you select the option Later in the Pay field.

Field Name	Description
Scheduled Date	<p>Future date on which the bill payment will be processed.</p> <p>This field appears if you select the option One Time in the Later field.</p>
Pay Later - Recurring	<p>Bill payment to be processed on user specified future date and at a set frequency.</p> <p>This field does not appear if there is already a scheduled pay set up for the biller.</p> <p>This field appears if you select the option Later in the Pay field.</p>
Start Date - End Date	<p>The user can select future start date and end date.</p> <p>This field appears if you select the option Recurring in the Later field.</p>
Select Frequency	<p>The user can set up the frequency for future bill payments.</p> <p>The user can select Start Date, End Date and frequency of payments.</p> <p>The frequency can be:</p> <ul style="list-style-type: none"> • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Semi-Annually • Yearly <p>This field appears if you select the option Recurring in the Later field.</p>
Attachments	<p>Drag and drop or click  icon to browse and attach a document against one bill payment record.</p> <hr/> <p>Note:</p> <ol style="list-style-type: none"> 1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file. 2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC. 3) The maximum allowed file size will be 15 MB. <hr/>

To pay a bill:

1. Click **Pay** against the biller for which you want to pay the bills. The **Pay Bills** screen appears.
2. From the **Pay From** list, select the source account to be debited.
OR
Click the **View Limits** link to check the transfer limit.

3. From the **Select Plan** list, select the plan suitable to you.
The **Recharge Amount** field is populated depending on the selected plan.
OR
In the **Recharge Amount** field, enter the amount for recharge, if you have not selected any plan.
4. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the scheduled date to be **One Time** or **Recurring**.
If you select **One Time** option, select the Scheduled date of bill processing.
If you select **Recurring** option, select the start date, end date and frequency of recurring.
5. Drag and drop or click  icon to browse and attach zip file against one bill payment record.

Note: Click  icon to remove the attached zip file from the bill payment record.

6. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'. OR
Click **Back** to navigate back to the previous screen.
7. The **Pay Bills - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Back** to navigate back to the previous screen.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
8. The success message appears along with the reference number, status and payment details.
Click **Pay Another Bill** to pay another bills.
OR
Click **Home**, to navigate to the dashboard.
OR
Click **Add Biller** to add the billers.

FAQs

1. What is Electronic Bill Presentment and Payment (EBPP)?

Electronic Bill Presentment and Payment, the process by which companies send their bills to the customers and receive payments electronically. Users can pay their bills using current and savings account.

2. Can I initiate future dated bill payments?

Yes, you can initiate future dated bill payments by using the "Pay Later" option under bill payment. Availability of this feature depends on whether the biller allows such payments.

3. Can I do part payment or excess payment to the biller?

Part payment and excess payment can be done only if it is allowed by biller, as maintained by bank administrator in Biller Maintenance screen.

4. Can I make a payment towards a biller who is currently not registered in my biller list?

Yes, using “Quick Bill Pay” functionality you can pay a bill without registering the biller provided the biller allows such payments.

5. Can I set an option to auto pay the bill amount of already generated bills?

Yes, you can set up auto pay for any bill that is presented and is not yet paid.

[Home](#)

5. Add Biller

The online banking application enables the corporate user to add billers of the specific categories for the payment of bills and prepaid recharge electronically. Following types of billers are added.

- **Presentment Type:** Billers presents the bill or invoice to the customer/ user online before paying the bill
- **Payment Type:** Biller does not present bills. Biller allows the users to pay their bills anytime using their current and savings account that is credited to the billers account
- **Presentment and Payment Type:** Billers has features similar to both Presentment as well as Payment type of billers. The bills/ invoice can be presented to the users for bill payment or the users can pay bills without the invoice
- **Recharge Type:** Billers allows users to do “Recharge” their prepaid services like Mobile, DTH or Internet

Corporate users can add billers by specifying the Nickname of the biller(nickname should be unique), biller specific single /multiple unique customer IDs e.g. Relationship no, Account number etc., and other Biller labels as maintained in the Biller Maintenance administration screen. Multiple but unique registrations with the same biller are allowed.

When a channel customer does an “Add Biller” transactions, he is essentially registering with the biller to make online bill payments. At this stage some billers may want to validate that the customer is a genuine customer. The behavior is based on how customer validation has been set up when biller got on-boarded

Auto: When a biller is of Customer Validation type as “Auto”, customers who add this biller do not need any validation from biller and their registrations are auto-approved and they can initiate online bill payments to this biller

Offline: When a biller is on boarded with Validation type as “Offline”, for retail or corporate customers who add this biller, their registration status will be “Pending”. This means that the biller will have to do an offline validation of these registrations and can approve or reject them. OBDX does not provide any OOTB (Out of the box) mechanism for downloading the “Pending” registrations and changing their status by banker or biller.

Online: When a biller is on boarded with Validation type as “Online”, for retail or corporate customers who add this biller, their registrations need to be validated by biller online. The online validation could be a redirect to the biller’s website where he can do the validation through REST type web service through which validation happens. OBDX does not provide for OOTB implementation of the online validation.

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Billers are maintained in host system
- Admin Biller Category maintenance is done

Features supported in the application

- Add Biller

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Add Biller

OR

Dashboard > Toggle Menu > Bill Payments > Bills > Add Biller

Add Biller

Maker ATM/Branch English

futura bank Search ...

Welcome, Joe mak
Last login 26 Aug 03:32 PM

Add Biller

Category
Electricity

Sub Category
Electricity Sub

Location
Kandhar

Biller Name
Mukhtar Naqvi Ships

Biller Type
Presentment

Biller Nickname (Nickname should be unique)
MUKHTAR

Service Number
15522

Customer Name (As mentioned in biller's record)
Mukhtar Naqvi

Auto Pay
 Yes No

Submit Cancel Back

Decided to make online bill payment? Great!
 The first step is to add billers who you want to pay. Once billers validate your registration you are all set to pay bills. You can even add billers who give paper bills and pay them online.
 Futura Bank's Bill Payment Service makes online bill payment & recharges hassle free.
 View Bills

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Field Description

Field Name	Description
Category	The category of the registered biller.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.
Location	Operational area of the biller of the biller as maintained in the administrator biller maintenance.

Field Name	Description
Biller Name	Name of the biller as maintained in the administrator biller maintenance.
Biller Type	<p>On selecting the biller name, the biller type is displayed.</p> <p>The biller type can be:</p> <ul style="list-style-type: none"> • Presentment: Biller is of Presentment type • Payment: Biller is of Payment type • Presentment and Payment: Biller is of Presentment and Payment type • Recharge: Biller is of Recharge type
Biller Nickname	Nickname of the biller. The nickname has to be unique i.e. same nickname cannot be used for more than one biller.
Sample Bill	<p>Link to upload the image of the physical bill presented by the biller.</p> <p>This field appears for 'Presentment' and 'Presentment and Payment' type of billers.</p>
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Following fields appears for 'Presentment' and 'Presentment and Payment' type of billers.	
Auto Pay	<p>The facility to automatic pay the bills on the specified date.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Yes • No <p>This feature is available for Presentment and Presentment & Payment type billers only.</p>
Note	<p>The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>
Pay From	<p>The account number of the user from which payment of bill is to be done.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>

Field Name	Description
Pay	Indicates the current selection for bill pay amount. The options are: <ul style="list-style-type: none"> • Bill Amount: Whether the user want to pay full bill amount. • Limit Amount: Whether the user want to pay the limit amount. This field appears if you select Yes option in the Auto Pay field.
Limit Amount	The limit amount the user wants to pay to schedule the auto payment.

To add a biller:

1. From the **Category** list, select the category of the biller.
2. From the **Sub Category** list, select the sub-category of the biller.
3. From the **Location** list, select the category of the biller.
4. From the **Biller Name** list, select the registered biller name.
5. In the **Biller Nickname** field, enter the biller nickname.
6. In the **Biller Label 1, 2 and 3**, enter the required details.
7. In the **Customer Name** field, enter the name of the customer.
8. If you have selected the **Presentment** or **Presentment or Payment** type of biller from the **Biller Name** list:
 - a. From the **Auto Pay** list, select the appropriate option; Select option **Yes** to set up auto payment.
OR
Select the option **No**, if you do not want to set the auto payment and go to step 6 to continue to add billers process.
 - b. From the **Pay From** list, select the source account to be debited.
 - c. In the **Pay** field, you can enter the entire bill amount in the **Bill Amount** field, or enter the limit amount in the **Limit Amount** field.
9. Click **Submit** to add a biller.
OR
Click **Cancel** to cancel the operation and navigate back to 'Dashboard'.
OR
Click **Back to Dashboard**, to navigate back to the dashboard.
10. The **Add Biller - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Back** to navigate back to the previous screen.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
11. The success message appears along with the reference number, status and biller details.
12. Click **Pay Bills** to pay the bills.
OR
Click **View Bills** to view the bills.

OR
Click [Add More Billers](#) to add more billers.
OR
Click [Home](#), to navigate to the dashboard.

FAQs

1. Can I delete billers that I no longer need to make payments to?

Yes, you can choose to delete the billers that you no longer need.

2. When can I make the payment to newly added biller?

After successfully adding a biller, you may proceed to pay bills towards the specific biller immediately. However, some billers need to validate your registration in which case you can start paying the biller after a successful validation.

3. If I delete or edit a biller, what will happen to the in-flight transactions?

Biller modification or deletion will not have any impact on the transactions which are initiated towards the payee and that are pending further processing.

[Home](#)

6. Manage Billers

The online banking application enables corporate users to maintain the billers towards whom utility payments are to be made frequently or on a regular basis. Manage biller functionality allows the users to modify and delete the details of the registered billers. Following details of the registered billers can be modified:

- Nickname
- Auto pay details: Change Bill Amount/ Limit Amount choice, Edit existing Bill Amount, Change Source of funds
- Scheduled Bill Payment/ Recharge: Modify Payment Amount, Specific Date (before the payment date)
- Scheduled Bill Payment/ Recharge - Recurring: Modify Payment Amount, Start and End Dates, Payment Frequency

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Billers are maintained in host system
- Admin Biller Maintenance is done

Features supported in the application

- Modify Biller
- Delete Biller

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Manage Billers

OR

Dashboard > Toggle Menu > Bill Payments > Bills > Manage Billers

Manage Billers

futura bank

Maker ATM/Branch English

⋮

🔍

Welcome, Joe mak
Last login 26 Aug 03:52 PM

Manage Billers

Select Biller
Nanha lal

Category
Telecommunication

Sub Category
Etisalat

Location
Mumbai

Billers Name
Keshav Chandra Mohali

Billers Type
Presentment

Billers Nickname(Nickname should be unique)
Nanha lal

Bill ID
2345243242

Customer Name
Nanhalal

Auto Pay
 Yes No

Scheduled Pay
 Yes No

Note: This biller accepts payment via Account

Pay From
xxxxxxxxxxxx0014

Amount
GBP123.00

Payment Type
 One Time Recurring

01 Sep 2021 30 Sep 2022 B-Monthly

Pay bills on time...

Do you have too many bills and you forget to pay them on time? Use our "Auto Payment" feature to pay bills automatically, on time!

When you set auto payments we make sure that the bill gets paid on time. Set an amount limit for auto payment to make sure high bill amounts are not paid automatically.

You can the start or stop auto payments any time you want.

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Field Description

Field Name	Description
Select Biller	The user has to select a biller for bill payments.
Category	The category of the registered biller.

Field Name	Description
Sub-Category	The sub-category of the biller.
Location	Location of the biller as maintained in the administrator biller maintenance.
Biller Name	Name of the biller as maintained in the administrator biller maintenance.
Biller Type	<p>On selecting the biller, the biller type is displayed.</p> <p>The biller type can be:</p> <ul style="list-style-type: none"> • Presentment: Biller is of Presentment type • Payment: Biller is of Payment type • Presentment and Payment: Biller is of Presentment and Payment type • Recharge: Biller is of Recharge type
Biller Nickname	Nickname of the biller.
Biller Labels	Biller labels as maintained by the bank administrator, for which user has entered the data are displayed. Only biller labels that are defined as mandatory in the administrator biller maintenance requires customers to enter the appropriate values.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Following fields appears for Presentment type of billers.	
Auto Pay	<p>The facility to automatic pay the bills on the specified date.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Yes • No <p>This feature is available for “Payment Type” and “presentment and Payment” type billers only. In case of “Presentment and Payment” type billers either Auto Pay or Scheduled Pay feature will be available.</p>
Note	<p>The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>
Pay From	<p>The account number of the user from which payment of bill is to be done.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>

Field Name	Description
Pay	<p>Indicates the current selection for bill pay amount.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Bill Amount: Whether the user want to pay full bill amount. • Limit Amount: Whether the user want to pay the limit amount. <p>This field appears if you select Yes option in the Auto Pay field.</p> <p>Following fields appears for Presentment and Payment type of billers.</p> <p>For Presentment and Payment type of billers user can setup either a Scheduled Pay or Auto Pay. Both can not be set up at the same time.</p>
Auto Pay	<p>The facility to automatic pay the bills on the specified date.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Yes – If Auto Pay is set up for a biller, this flag will be maintained as yes. User can stop/cancel the ongoing autopay by changing this flag to No • No – Indicates that auto pay has not been set up for the biller
Note	<p>The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>
Pay From	<p>The account number of the user from which payment of bill is to be done.</p> <p>This field appears if you select Yes option in the Auto Pay field.</p>
Pay	<p>Indicates the current selection for bill pay amount.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Bill Amount: Whether the user want to pay full bill amount. • Limit Amount: Whether the user want to pay the limit amount. <p>.This field appears if you select Yes option in the Auto Pay field.</p> <p>The Scheduled Pay section is enabled if you select, No option in the Auto Pay field.</p>

Field Name	Description
Scheduled Pay	<p>The facility to specify if the bill payment is scheduled or not.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Yes: If Scheduled Pay is set up for a biller, this flag will be maintained as yes. User can stop/cancel the ongoing scheduled pay by changing this flag to No • No: Indicates that scheduled pay has not been set up for the biller <p>In case of Presentment & Payment type billers either Auto Pay or Scheduled Pay feature will be available.</p>
Note	<p>The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.</p> <p>This field appears if you select Yes option in the Schedule Pay field.</p>
Pay From	<p>The account number of the user from which payment of bill is to be done.</p> <p>This field appears if you select Yes option in the Schedule Pay field.</p>
Amount	<p>The amount that is to be paid by the user.</p>
Scheduled Date	<p>Future date on which the bill payment will be processed.</p> <p>This field appears if you select Yes option in the Schedule Pay field.</p>
<p>Following fields appears for Payment and Recharge type of billers.</p>	
Scheduled Pay	<p>The facility to specify if the bill payment is scheduled or not.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Yes: Bill payment to be processed on a user specified future date • No: Bill payment processed on same business day subject to processing window availability.
Note	<p>The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.</p> <p>This field appears if you select Yes option in the Schedule Pay field.</p>
Pay From	<p>The account number of the user from which payment of bill is to be done.</p> <p>This field appears if you select Yes option in the Schedule Pay field.</p>
Select Plan	<p>Option to select a plan.</p> <p>This field appears for Recharge type of biller</p>

Field Name	Description
Amount	The amount that is to be paid by the user.
Payment Type	<p>The facility to specify when the bill payment will be processed.</p> <p>The options are:</p> <ul style="list-style-type: none"> • One Time: Bill payment to be processed on a user specified future date. • Recurring: Bill payment to be processed on user specified future date and at a set frequency.
Scheduled Date	<p>Future date on which the bill payment will be processed.</p> <p>This field appears if you select the option One Time in the Payment Type field.</p>
Start Date - End Date	<p>The user can select future start date and end date.</p> <p>This field appears if you select the option Recurring in the Payment Type field.</p>
Select Frequency	<p>The user can set up the frequency for future bill payments.</p> <p>The user can select Start Date, End Date and frequency of payments.</p> <p>The frequency can be:</p> <ul style="list-style-type: none"> • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Semi-Annually • Yearly <p>This field appears if you select the option Recurring in the Payment Type field.</p>

To manage billers:

1. From the **Select Biller** list, select the appropriate **Biller**.
2. In the **Biller Nickname** field, modify the biller nickname if required.
3. If you have selected the **Presentment** type of biller from the **Select Biller** list:
 - a. From the **Auto Pay** list, select the appropriate option; Select option **Yes** to set up auto payment.
OR
Select the option **No**, if you do not want to set the auto payment and go to step 6 to continue to manage billers.

- b. From the **Pay From** list, select the source account to be debited.
 - c. In the **Pay** field, you can enter the entire bill amount in the **Bill Amount** field, or enter the limit amount in the **Limit Amount** field.
4. If you have selected the **Payment and Presentment** type of biller from the **Select Biller** list:
If you want to set up **Auto Payment**:
- a. From the **Auto Pay** list, select the **Yes** option.
 - b. From the **Pay From** list, select the source account to be debited.
 - c. In the **Pay** field, you can enter the entire bill amount in the **Bill Amount** field, or enter the limit amount in the **Limit Amount** field.

OR

If you want to set up **Schedule Payment**:

- a. From the **Schedule Pay** list, select the **Yes** option.
 - b. From the **Pay From** list, select the source account to be debited.
 - c. In the **Amount** field, enter the bill amount.
 - d. In the **Payment Type** field, select the appropriate option:
 - i. If you select **One Time** option, select the future date from the **Scheduled Date** list.
 - ii. If you select **Recurring** option, select the future start date, end date and frequency of recurrence.
5. If you have selected the **Payment** or **Recharge** type of biller from the **Select Biller** list.
- a. From the **Schedule Pay** list, select the appropriate option;
Select option **Yes** to set up schedule payment.
- OR
- Select the option **No**, if you do not want to set the schedule payment and go to step 6 to continue to manage billers.
- b. From the **Pay From** list, select the source account to be debited.
 - c. In the **Amount** field, enter the bill amount.
- OR
- From the **Select Plan** list, select the plan suitable to you.
The **Recharge Amount** field is populated depending on the selected plan.
- d. In the **Payment Type** field, select the appropriate option:
 - i. If you select **One Time** option, select the future date from the **Scheduled Date** list.
 - ii. If you select **Recurring** option, select the future start date, end date and frequency of recurrence.
6. Click **Submit**.
- OR
- Click **Delete** to delete the biller maintenance.
- OR
- Click **Cancel** to cancel the transaction.
7. The **Review** screen appears. Verify the details, and click **Confirm**.
- OR
- Click **Cancel** to cancel the transaction.
- OR
- Click **Back** to navigate to the previous page.
- OR
- Click **Home**, to navigate back to the dashboard.


8. The success message appears along with the reference number, status and biller details.
Click [Pay Bills to](#) pay the bills.
OR
Click [View Bills](#) to view the bills.
OR
Click [Add More Biller](#) to add the billers.
OR
Click [Go to Dashboard](#), to navigate to the dashboard.

1.2 Manage Billers - Delete

Using this option, you can delete the registered biller.

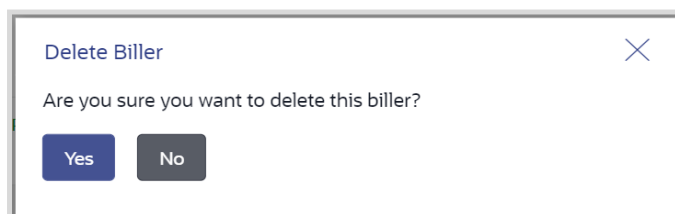
To delete a biller:

1. Navigate to the **Manage Billers** screen.
OR

In the **Bills** screen Click  option against a specific Biller which you want to delete, and then click **Delete Biller**

2. From the **Select Biller** list, select the appropriate **Biller**.
3. Click **Delete**. The **Delete Biller** pop up window appears with a warning message prompting the user to confirm the deletion.

Delete Biller



4. Click **Yes** to proceed with the deletion request.
OR
Click **No** to cancel the deletion process.
5. The screen confirming biller deletion appears.
6. Click [Pay Bills](#) to pay the bills.
OR
Click [View Bills](#) to view the bills.
OR
Click [Add More Billers](#) to add more billers.
OR
Click [Home](#), to navigate to the dashboard.

FAQs

1. Can I delete billers that I no longer need to make payments to?

Yes, you can choose to delete the billers that you no longer need.

2. When can I make the payment to newly added biller?

After successfully adding a biller, you may proceed to pay bills towards the specific biller immediately.

3. If I delete or edit a biller, what will happen to the in-flight transactions?

Biller modification or deletion will not have any impact on the transactions which are initiated towards the payee and that are pending further processing.

[Home](#)

7. Quick Bill Pay

The Quick Bill payment feature enables the corporate users to pay their utility bills online without registration. Through this feature, users are able to pay their bills quickly, securely and at their own convenience.

The user can initiate bill payment transactions to 'Payment' and 'Presentment and Payment' type of billers who allow Quick payment.

The user also has an option to enter the payment amount, select the recharge plan, the source of funds from which payment can be made, and the date on which payment can be made. The user is allowed attach document like invoice or memo per bill payment. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file. It also allow user to register the biller from that payment to biller library. Note: Send to Modify functionality is now supported for this transaction.

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Transaction working window is maintained
- Billers are maintained
- Transaction limits are assigned to the user to perform the transaction

Features supported in application

- Quick Bill payment

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Quick Bill Pay

Quick Bill Pay

The screenshot displays the 'Quick Bill Pay' form in the Futura Bank web interface. At the top, there is a navigation bar with 'Maker', 'ATM/Branch', and 'English' dropdowns. The main header includes the Futura Bank logo and a search bar. The user is logged in as 'Joe mak' with a last login time of '26 Aug 03:32 PM'. The form is titled 'Quick Bill Pay' and contains several sections:


- Category:** A dropdown menu with 'Telecommunication' selected.
- Sub Category:** A dropdown menu with 'Etisalat' selected.
- Location:** A dropdown menu with 'Kuwait' selected.
- Biller Name:** A dropdown menu with 'TTerbik di sharjah' selected.
- Invoice id:** A text field containing 'Mukhtar'.
- Customer Name:** A text field containing 'Mukhtar Naqvi'.
- Note:** A small note stating 'This biller accepts payment via Credit Cards and Account'.
- Payment Type:** Two buttons, 'Credit Cards' (selected) and 'Account'.
- Pay From:** A dropdown menu showing '624700****0001 - R...'.
- Expiry Date:** Two dropdown menus showing '01' and '2024'.
- Payment Amount:** A text field.
- View Limits:** A link to view limits.
- Pay:** Two radio buttons, 'Now' (selected) and 'Later'.
- Attachments:** A section showing an attachment named 'invoice.zip' with a trash icon.
- Buttons:** 'Submit' and 'Cancel' buttons at the bottom of the form.

 On the right side of the form, there is a callout box titled 'In a rush to pay bills?' with the text: 'Pay bills now. No need to register with a biller to pay them online. With Quick Bill Pay, you can pay a biller without registering. Futura Bank's Bill Payment Service makes online bill payment & recharges hassle free.' Below this text is an 'Add Biller' button.

Field Description

Field Name	Description
Category	The list of biller categories as maintained in the administrator biller maintenance.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.
Location	Location of the biller as maintained in the administrator biller maintenance.

Field Name	Description
Biller Name	Name of the biller as maintained in the administrator biller maintenance.
Biller Type	On selecting the biller name, the biller type is displayed as maintained in the administrator biller maintenance.
Biller Labels	Unique ID or relationship number provided by biller for customer identification. Example: Mobile No./ Account No. etc.
Sample Bills	Link to view the sample bill. This link appears only for 'Presentment' and 'Payment and Presentment' type of billers.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which payment of bill is to be done.
Balance	Net balance in the selected account.
Payment Amount	The amount that is to be paid by the user as quick bill payment.
View Limits	The link to view the user limit.
Pay	The facility to specify when the bill payment will be processed. The options are: <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Scheduled Date	Future date on which the bill payment will be processed. This field appears if you select the option Later from the Pay list.

Field Name	Description
Attachments	<p>Drag and drop or click  icon to browse and attach a document against one bill payment record.</p> <hr/> <p>Note:</p> <p>1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file.</p> <p>2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC. n</p> <p>3) The maximum allowed file size will be 15 MB.</p>

To pay a bill:

1. From the **Category** list, select the category of the biller.
 2. From the **Sub Category** list, select the sub-category of the biller.
 3. From the **Location** list, select the category of the biller.
 4. From the **Biller Name** list, select the registered biller name.
 5. In the **Biller Label 1, 2 and 3**, enter the relationship of the user with the biller.
For example: In the **Mobile Number** field, enter the mobile number of the customer.
 6. In the **Customer Name** field, enter the name of the customer.
 7. From the **Pay From** list, select the source account to be debited.
 8. In the **Payment Amount** field, or enter the bill amount to be paid.
- OR
- Click the [View Limits](#) link to check the transfer limit.
- From the **Channel** list, select the appropriate channel to view its limits. The utilized amount and the available limit appears.

View Limits

My Limits ✕

Channel ⓘ
Internet

Available Limits

	Amount	£5.00 to £10,000.00
	Count	150

ⓘ Note - Above limits are derived based on your per transaction initiation limits, total available cumulative limit for the current channel, payee cooling period and payee limits set up by you if any for initiating current transaction. You may have limits available for initiating this transaction from other channel, to know more details access - View Limits

Ok

Field Description

Field Name	Description
------------	-------------

Channel	Channel for which you the user wants to view the limits. This will be defaulted to the user logged in channel
----------------	--

Available Limits

Amount	An amount range between the transactions can be initiated.
---------------	--

9. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the date on which you want to process the bill, from the **Scheduled Date** field.

10. Drag and drop or click icon to browse and attach zip file against one bill payment record.

Note: Click icon to remove the attached zip file from the bill payment record.

11. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.

12. The **Quick Bill Pay - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
OR

Click **Back** to navigate back to the previous screen.

13. The success message appears along with the reference number, status and payment details.

Click **Pay Bills** to pay another bills.

OR

Click **Home**, to navigate to the dashboard.

OR

Click **Add Biller** to add the billers.

FAQs

1. Why I have to use "Quick Bill Pay"?

Quick bill payment allows the user to pay the bills quickly, securely and conveniently without registering the billers.

2. Is payment through "Quick Bill Pay" secure?

Yes, the bill payments through quick bill pay is completely secure.

3. Is there any limit to the number of bills you can pay using the "Quick Bill Pay" feature?

There is no limit to the numbers of bills you can pay through the "Quick Bill Pay" feature.

4. Can I initiate a payment towards any biller using the "Quick Bill Pay"?

No, using this transaction, you can make payment only to the 'Payment' and 'Presentment and Payment' type' of billers.

[Home](#)

8. Quick Recharge

The Quick recharge feature enables the corporate users to initiate bill payments without registering the billers to the 'Recharge' type billers.

The user either can pay the bills immediately /same business date or can schedule it to a later date. The user also has options to set up a recurring pre-paid recharge to the biller, stop the ongoing recurring pay (scheduled pay) and modify an existing active recurring payment (scheduled payment).

The user can select the source of funds as allowed by the biller (maintained by bank administrator) like current and savings bank account. The user is allowed attach document like invoice or memo per bill payment. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file.

Note: Send to Modify functionality is now supported for this transaction.

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Transaction working window is maintained
- Billers are maintained
- Transaction limits are assigned to the user to perform the transaction

Features supported in application

- Quick Recharge

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Quick Recharge

Quick Recharge

Maker ATM/Branch English

futura bank Search ... Welcome, Joe mak Last login 26 Aug 03:32 PM

Quick Recharge

Category
Telecom

Sub Category
Postpaid

Location
Mumbai

Biller Name
Vodafone

UIN
DDAS1153

Customer Name(As mentioned in biller's record)
Sam Desouza

Note: This biller accepts payment via Credit Cards and Account

Payment Type
Credit Cards Account

Pay From
624700*****0001 - R...

Expiry Date
01 2023

Select Plan
Vodafone Postpaid super Saver Plan 249...

Recharge Amount
GBP249.00
[View Limits](#)

Pay
 Now Later

Attachments

invoice.zip

Submit Cancel

Recharge

Pre-paid recharges now made easy with Futura Bank's Bill Payment Service. Now you can recharge your pre-paid services like mobile, DTH or internet etc. in your online/mobile banking.

Select the service provider, select a plan or an amount to recharge and pay...recharge online with the click of a few buttons.

You can even set up recurring payments to recharge on a set frequency like weekly or monthly.


[View Bills](#)
[Payment History](#)

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Field Description

Field Name	Description
Category	The list of biller categories as maintained in the administrator biller maintenance.
Sub-Category	The sub-category of the biller to be added. This will be shown and listed if sub-categories are maintained under the selected Biller Category.

Field Name	Description
Location	Location of the biller as maintained in the administrator biller maintenance.
Biller Name	Name of the biller as maintained in the administrator biller maintenance.
Biller Labels	Unique ID or relationship number provided by biller for customer identification. Example: Mobile No./ Account No. etc.
Customer Name	Name of the corporate customer as maintained in biller records (entered by corporate user while adding the biller).
Note	The text displaying payment methods accepted by the biller appears on the screen. The text is maintained for biller in the administrator biller maintenance.
Pay From	The account number of the user from which recharge of bill is to be done.
Select Plan	The option to select a recharge plan.
Recharge Amount	The amount is populated, depending on the type of plan selected by the user from the Select Plan list. If the user had not selected any plan, he has to enter the amount.
View Limits	The link to view the user limit.
Pay	The facility to specify when the bill payment will be processed. The options are: <ul style="list-style-type: none"> • Now: Bill payment processed on same business day subject to processing window availability. • Later: Bill payment to be processed on a user specified future date
Scheduled Date	Future date on which the bill payment will be processed. This field appears if you select the option Later from the Pay list.
Pay Later - Recurring	Bill payment to be processed on user specified future date and at a set frequency. This field does not appear if there is already a scheduled pay set up for the biller. This field appears if you select the option Later in the Pay field.
Start Date - End Date	The user can select future start date and end date. This field appears if you select the option Recurring in the Later field.

Field Name	Description
Select Frequency	<p>The user can set up the frequency for future bill payments.</p> <p>The user can select Start Date, End Date and frequency of payments.</p> <p>The frequency can be:</p> <ul style="list-style-type: none"> • Daily • Weekly • Fortnightly • Monthly • Bi-Monthly • Quarterly • Semi-Annually • Yearly <p>This field appears if you select the option Recurring in the Later field.</p>
Attachments	<p>Drag and drop or click  icon to browse and attach a document against one bill payment record.</p> <p>Note:</p> <ol style="list-style-type: none"> 1) Only one document per bill payment is allowed. To attach multiple documents against one bill payment record, the user has to attach in the form of a ZIP file. 2) By default, the supported formats are JPEG, PNG, PDF, TXT, ZIP, and DOC. 3) The maximum allowed file size will be 15 MB.

To pay a bill:

1. From the **Category** list, select the category of the biller.
2. From the **Sub Category** list, select the sub-category of the biller.
3. From the **Location** list, select the category of the biller.
4. From the **Biller Name** list, select the registered biller name.
5. In the **Biller Label 1, 2 and 3**, enter the relationship of the user with the biller.
For example: In the **Consumer Number** field, enter the consumer number of the customer.
6. In the **Customer Name** field, enter the name of the customer.
7. From the **Pay From** list, select the source account to be debited.
8. From the **Select Plan** list, select the plan suitable to you.
The **Recharge Amount** field is populated depending on the selected plan.
OR
In the **Recharge Amount** field, enter the amount for recharge, if you have not selected any plan.
OR
Click the **View Limits** link to check the transfer limit.

From the **Channel** list, select the appropriate channel to view its limits. The utilized amount and the available limit appears.

View Limits

My Limits

Channel ⓘ
Internet

Available Limits

	Amount	£5.00 to £10,000.00
	Count	150

ⓘ Note - Above limits are derived based on your per transaction initiation limits, total available cumulative limit for the current channel, payee cooling period and payee limits set up by you if any for initiating current transaction. You may have limits available for initiating this transaction from other channel, to know more details access - View Limits

Ok

Field Description

Field Name	Description
------------	-------------

Channel	Channel for which you the user wants to view the limits. This will be defaulted to the user logged in channel.
----------------	---

Available Limits

Amount	An amount range between the transactions can be initiated.
---------------	--

9. In the **Pay** field, select the option to indicate when the bill payment will be processed.
 - a. If you select the option **Now**, the bill payment will be processed on the same day.
OR
If you select the option **Later**, select the scheduled date to be **One Time** or **Recurring**.
If you select **One Time** option, select the Scheduled date of bill processing.
If you select **Recurring** option, select the start date, end date and frequency of recurring.

10. Drag and drop or click icon to browse and attach zip file against one bill payment record.

Note: Click icon to remove the attached zip file from the bill payment record.

11. Click **Submit**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.

12. The **Quick Bill Pay - Review** screen appears. Verify the details, and click **Confirm**.
OR
Click **Cancel** to cancel the operation and to navigate back to 'Dashboard'.
OR
Click **Back** to navigate back to the previous screen.

13. The success message appears along with the reference number, status and payment details.
Click **Pay Bills** to pay another bills.
OR
Click **Home**, to navigate to the dashboard.
OR
Click **Add Biller** to add the billers.

FAQs

1. Where I can use Quick Recharge"?

You can use quick recharge to pay the bills of only 'Recharge' type of billers who allows quick recharge.

2. Can I set up recurring payment using "Quick Recharge"?

Yes, there is an option 'Pay Later - Recurring' to set the recurring payment of your recharge.

[Home](#)

9. Payment History

Payment history allows the corporate users to review and keep track to all the payment transactions done by him in a given period. The user can search and view his past bill payment transactions done for both registered and un-registered billers. A user can search transactions based on category and biller nickname.

The user can view the following details of past bill payment transactions in the 'Payment History' screen.

- Date of bill payment
- Name of the biller (nick name for registered billers and official name for unregistered billers)
- Category of the biller
- Bill Amount
- Reference number of the payment transaction
- Status of the bill payment transaction
- View the attached documents

Prerequisites:

- Transaction access is provided to the corporate user
- Approval rule set up for corporate user to perform the actions
- Transaction working window is maintained
- Billers are maintained
- Transaction limits are assigned to the user to perform the transaction

Features supported in application

- Payment History

How to reach here:

Dashboard > Toggle Menu > Bill Payments > Payment History

OR

Dashboard > Toggle Menu > Bill Payments > Bills > Payment History

Payment History

The screenshot displays the 'Payment History' page for Futura Bank. At the top, there is a navigation bar with 'Maker', 'ATM/Branch', and 'English' options. Below this, the user is logged in as 'Joe mak' with a last login time of '26 Aug 08:52 PM'. The main content area features a 'Payment History' section with a 'Select Period' dropdown set to 'Current Period' and a search bar. A table lists ten payment records, all dated '26 Aug 2021' and categorized as 'Telecommunication'. Each record includes the biller's name, a bill amount of GBP104.50 (except for one at GBP29.20), a reference number, and a status of 'Completed'. Attachments like 'Update_Acc_Type.txt' and 'Missing Tags.txt' are provided for several entries. A 'Note' box on the right states: 'With Payment History get all the past bill payment & recharges records with a few clicks. Check whether you paid bill or not, check if the payment was on time! You can even download or e-mail a copy of the e-receipt of your bill payment.' The bottom of the page shows a pagination control for 'Page 1 of 13 (1-10 of 121 Items)' and a copyright notice for Oracle.

Field Description

Field Name	Description
Select Period	Period for which payment history search is to be executed. The options are: <ul style="list-style-type: none"> • Current Period • Previous Month • Previous Quarter • Select Date Range
From Date - To Date	The date range to view the bill payments done during the specific date. This field appears if you select Select Date Range option from the Select Period list.
Search By	The user can search a specific biller by entering the Biller Nickname or Biller Category.

Field Name	Description
Download	The user can download the payment history in csv or pdf format.
Search Results	
Date	Date on which the bill payment is made.
Billers	The nickname of the biller is displayed if the biller is a registered biller; if the biller is not registered the official name as maintained in the administrator Biller Maintenance is displayed.
Category	The category of the biller as maintained in the administrator biller maintenance.
Bill Amount	The amount paid by the user.
Reference No.	Host reference number generated at the time of the payment transaction.
Status	Status of the payment transaction
Attachment	View and download the attachment added to bill payment record.

To view the payment history of the specific period:

1. From the **Select Period** list, select the appropriate transaction period.
 - a. If you have selected the **Date Range** option, select the required date from the **From Date - To Date** field and click **Search**.
The search results appear on the **Payment History** screen matching the search criteria.
2. In the **Search By** field, enter the biller **Category** or **Biller Nickname** to search the specific biller.
3. Click on the file under **Attachment** column to view the attached document of the bill payment.
4. From the **Download** list, select the format in which you want to view and download the payment history.

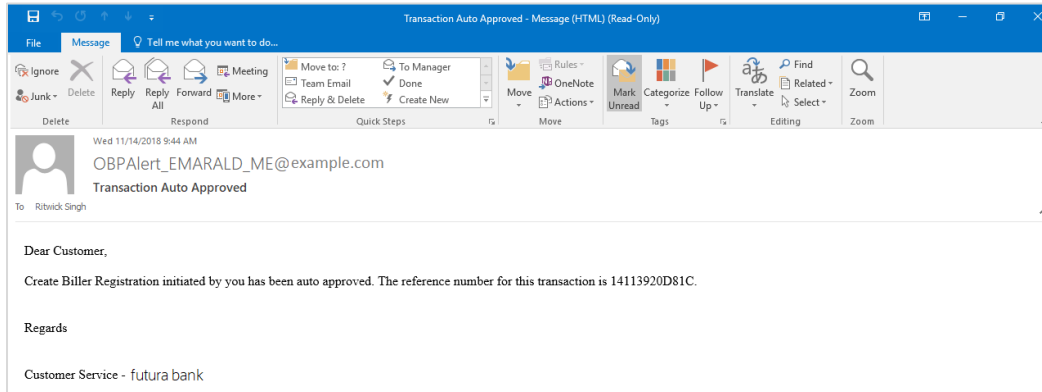
[Home](#)

10. Alerts

Alerts are generated in case of following instances.

- When a biller is added, modified, deleted
- When a new bill is presented or paid.
- When a payment is set up, modified and cancelled/stopped

Example of Alerts



[Home](#)